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AI May Offer Solutions to (Some) Senior Housing Issues

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Senior Housing News recently published an article making a compelling argument for how the use of "AI" is aiding senior living communities in improving resident social lives and quality of care. Focused on the experiences of Maplewood Senior Living, United Church Homes, and Atria in leveraging new technologies, the article provides insights into the use of AI to supplement resident care.

The examples range from the relatively simple use of technology like Alexa to encourage social interaction of residents by providing reminders and notices of events, to more cutting edge programming such as Maplewood Senior Living's use of AI in connection with in-room sensors to monitor residents and alert to issues like falls in real time. While AI cannot replace live staff, it does allow for better monitoring of residents to solve the very real problem of staff not being able to be present everywhere all the time. Based on the early success of a test program, Maplewood has already begun to expand its use of the platform.

While the article does not shy away from the fact that new technology and change is not without cost and pain, the thoughtful piece provides real insights into what seems like the inevitable future melding of AI with Senior Housing.

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